ORDER FORM

18th edition 2010

Name _____

Address _____

_____

_____

Postcode _____

Tel: _____

Please email me about any future special offers:

Email: _____

Date_____

Design name/type (e.g.Tara carpet, full kit)	Colourway	Qty	Price each	Total Cost
			Subtotal:	
Post and packing (for details see the 'Post and packing charges' table):				
Payment total:				

I enclose a cheque for the full amount, made payable to **Janet Granger**

Send to:
Janet Granger,
Rose Cottage, Leek Road, Waterhouses, Staffordshire ST10 3JS

Remember that you can also order everything from our website:

www.janetgranger.co.uk

If you order online, you can pay by credit card, debit card or Paypal, and postage is FREE - worldwide - on all orders of £10 and over.

A replacement order form will be sent with your parcel

DOLLSHOUSE EMBROIDERY from JANET GRANGER

Using the ORDER FORM

Please print your name and address clearly. It would help if you also give your telephone number, in case we need to contact you if there is a problem with your order. Please describe each item clearly, giving design name, whether it is a carpet, cushion, etc., and the colourway, if appropriate.

Our policy - prompt delivery

As we aim to supply from stock, delivery is usually 'by return'; in the UK your parcel should reach you within a few days. Parcels sent overseas (by airmail) will take longer to arrive - but, in any case, please allow 28 days before querying non-delivery.

Guarantee

You have the right to cancel your order at any time up to 7 working days from the day after receiving the goods. You may cancel, in writing, by email, fax or post at the address given below. We guarantee to refund the full purchase price within 30 days of cancellation. Any such unwanted goods remain the property of Janet Granger Designs and must be returned to us at your own expense, unused and in perfect condition. If they are not returned, we will collect them, and deduct the direct cost from the refund.

Of course, if a kit is faulty or has any component missing, then we will replace it immediately on its return to us, and refund any postage cost you have incurred. Refunds will only be made to the original credit/debit card account, or by cheque payable to the signatory of the original cheque.

This guarantee is in addition to your statutory rights as a consumer.

Post and packing charges

This depends on which part of the world you are in and the value of the parcel (in the UK, parcels are sent second class, and overseas ones are sent by airmail) - please select the appropriate amount and add it in the space provided on the order form:

Order values of :	UK	USA & Canada	Europe	Rest of World
£10 and under:	£1.25	£1.80	£1.40	£1.80
Over £10 but less than £35 :	£1.50	£2.80	£2.10	£2.80
£35 and above :	£1.90	£4.50	£3.00	£4.80

Payment

Enclose a cheque for the full amount, including postage charge, with your Order Form, making the cheque payable to **Janet Granger**.

Send your order to:

Janet Granger,
Rose Cottage,
Leek Road,
Waterhouses,
Staffordshire,
ST10 3JS

Telephone (enquiries only - we cannot take orders over the phone:
Monday - Friday, 9am - 5pm) :

Tel: 01538 308860
Non-UK: +44 1538 308860

Non-UK customers can order online, and pay by credit card, debit card, or Paypal.

Order securely online at: www.janetgranger.co.uk